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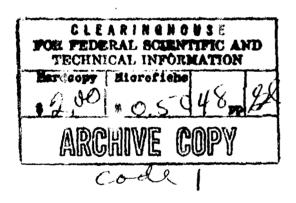


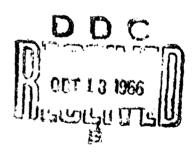
Performed Report

AD 640 106

WECHARICATION STEDY OF THE U.S. ARMY PICATINNY ARSENAL DOVER, NEW JERSEY

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Technical Report

AD 640 106

MECHANIZATION STUDY
OF THE U.S. ARMY
PICATINNY ARSENAL
DOVER, NEW JERSEY

Submitted to

Defense Supply Agency
Defense Documentation Center
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by

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September 1966

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_ BOOZ · ALLEN APPLIED RESEARCH INC.

WASHINGTON
CLEVELAND
CHICAGO
LOS ANGELLS

ABSTRACT

The circulation of books and technical reports (both classified and unclassified) at Picatinny Arsenal's—Library is mechanized by the IBM 7090 and 1401 computers, producing seven outputs. At present, mechanized preparation of catalog cards, maintenance of catalog authorities, preparation of bibliographies and accessions lists, routing of periodicals, and control of classified reports are under development. Routing of periodicals should be operational early in 1966. An SDI system is under consideration. Work measurement and standard time data studies on the efficiency of the system indicate that the mechanized circulation system is much more efficient than the previous manual one.

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I. SUMMARY

I. SUMMARY

The circulation of books and technical reports (both classified and unclassified) at Picatinny Arsenal's Library is mechanized by computer. Seven outputs are provided using the 7090 and the 1401. Programs for the present mechanized circulation system are written in SPS language, the entire system is being reprogrammed in COBOL.

In connection with reports relating to the Joint Atomic Weapons

Technical Information (JAWTIG) program, subjects and report numbers
will be keypunched so that an index to this file can be prepared. This
is a joint AEC-DoD experiment.

At present, mechanized preparation of catalog cards, maintenance of catalog authorities, preparation of bibliographies and accessions lists, routing of periodicals, and control of classified reports are under development. Routing of periodicals should be operational in six months. Activities in the planning stages of mechanization include the check-in of periodicals, maintenance of user interest files, and statistical accounting.

The Library subscribes to 1,000 periodical titles; there are presently 50,000 classified and 100,000 unclassified technical reports in the collection with an annual growth of 5,000 and 10,000 respectively.

There are currently 20, 400 book titles (35,000) volumes in the collection with an annual growth of 3,500 titles. IDEP entries are received on microfilm and chemical patents, on microfiche. Total circulation runs from 67,000 to 114,000 per year, with about 1,670 of the 2,000 Arsenal professional scientists and engineers having items charged out at any one time. (Total number of employees at the Arsenal is about 8,000.)

Because of the large area covered by the post, most users in the research and engineering areas request items by telephone or the standard request form through the mail. Users relate to the mechanized system of circulation directly, since the request forms (SMUPA Form 862) completed by the requester are used to process each transaction on the computer.

Duplicate subscriptions to periodicals provide sufficient numbers for routing. Items requested by a user are normally purchased rather than borrowed. New items are announced in the weekly accessions bulletin, which is circulated to scientific and engineering supervisory personnel throughout the Arsenal.

Appendix A indicates the organization of the Library and its activities.

II. MECHANIZATION

II. MECHANIZATION

1. CHRONOLOGY

Before the introduction of mechanization, changes and streamlining of the circulation system took place periodically in an attempt to keep up with the steadily rising circulation. The computer was installed in the Arsenal in 1959.

Beginning late in 1961, IBM personnel and the local data processing office have assisted the Library in the formulation of design concepts for automating certain of the Library operations.

In April 1962, a semiautomated, computer-based circulation system for books and reports was adopted and has been in operation ever since.

2. DESCRIPTION OF PROCESSES

A description of the Arsenal's mechanized circulation control is detailed in the following paragraphs and summarized on the flow chart in Figure 1.

(1) Input Procedures

1. Borrower enters his name, organization, and building number on the request card and identifies the material

Figure 1: Circulation control flow chart

1

he wants by entering either the accession number for the report or the call number for the book, if known, or writing in the author, title, and other identifying information.

These blank punched cards are available at convenient locations throughout the research groups and at the Library circulation desk. (See Figure 2 for sample of card.)

- 2. When received by mail, only one card is required; cards completed at the desk or brought to the Library involve the completion of two copies of the card instead of one (one is used immediately as a route or charge slip; the other is used to process the request).
- 3. When the accession number of the call number is not indicated, the Library staff member searches to determine whether the material is already in the Library.

If the material is not found, the card is sent to the ordering section for a decision on whether or not to buy. If the material is in the Library, the call number or the accession number is added to the card.

Request cards are sent to the keypunch operator to punch date or transaction, type and classification of

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FOR LIBRARY USE ONLY

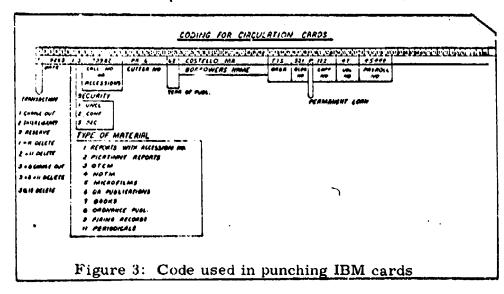
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Back of Card

FIGURE 2 Library Requisition & Routing Form document, accession number or call number, and borrower's name and payroll number. (See Figure 3 for sample of code used in punching.)

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The keypunch operator sorts the cards by accession number or call number, type of document, and security classification (part of the accession number.)



YONE

The cards are given to the clerk to determine by a shelf search if the item is presently available.

If the item is on the shelf, the card is inserted, and the item is then placed on a truck for delivery to the key-punch operator, who adds the transaction code and the copy number.

If the item is not on the shelf, the card is sent to the keypunch operator to have a reserve transaction code punched into it and is then put aside for sorting.

For items on the shelf, the keypunch operator prepares a duplicate card, using a gang punch.

The original card is attached to the item being loaned and a second copy is put aside for sorting.

4. When the items are returned to the Library, the route slip is removed, gang punched with the delete code, and put aside for sorting.

The item is checked against the reserve list printout to determine whether anyone is waiting for it. If a reserve is on the item, the reserve card is pulled from the punched card file and sent with the item to the keypuncher.

The keypuncher punches a transaction code, deleting reserve and chargeout, and then duplicates the card. The original card is attached as a route card and duplicate card is set aside for sorting.

- 5. Cards are sorted first by payroll number, then by volume number, accession number, and type of material, respectively.
- 6. Cards are sent to the computer for updating of master tape.

In updating, the document number on each card is read into the memory and compared with numbers until the proper tape record is located for deletion from or addition to the master tape.

The transaction code on the card read indicates the action to be taken.

Document number and security classification, volume and copy numbers, requester's payroll number, and the status of the document (outstanding, reserve, etc.) are checked to insure that the proper document is removed before a given record is deleted from the tape. (Records written on the tape are exact duplicates of the card records.)

7. Punched cards are returned to the Library.

8. Reserve cards are pulled by sorting and all other cards thrown away.

(2) Outputs

1. Master List

The corrected tape record is transcribed on the IBM 1401 on-line printer. This statement lists all items on loan or on reserve and carries the following column headings: document type, document security classification, Library number, transaction code, borrower's name, organization, building and payroll numbers, and date. This list is printed as required, from the updated tape. (See Appendix B-1 for sample.)

2. Reserve List

This listing is prepared as needed from the updated tape. The listing indicates items for which there are no outstanding reserves. (See Appendix B-2 for sample.)

All other items currently overdue require printing of an overdue notice card.

3. Master Listing in Payroll Number Order

Each week the master tape is read into the 7090 computer for sorting by payroll number, and a printout is prepared. This printout is used in compiling the monthly statements sent to Library users and for clearing individuals leaving the Arsenal. (See Appendix B-3.)

4. Monthly Statement

A monthly statement to Library users tells them of the items with which they are charged. It also informs a user of classified items in his possession, alerting him to the safety of these items. (See Appendix B-4.)

5. Statistical Breakdown

A statistical breakdown of circulation transactions is printed monthly. Listings are by type of document, security classification, and user organization. (See Appendix B-5.)

6. Overdue Cards

Once a month, overdue notices are sent out. To facilitate mailing, the notices are sorted by payroll

number and then by building number. Overdues are sent only on items that have been requested by other users.

(See Appendix B-6 for sample.)

7. Printout of Library Circulation by Organization and Building Number

A monthly statement of circulation statistics by organization and building number is prepared for the Library.

(See Appendix B-7.)

3. MAJOR PROBLEMS

1

First, the physical location of a library user may change from time to time, but his new location is not conveyed to the circulation files. An experimental program is presently being studied which would update the file by placing the latest known address in all records for the given individual.

Second, programming, in most cases, lags behind the planning and input from the Library staff. There are no programmers on the Library staff. However, the two department heads have taken programming courses; this has helped in communications between the Library staff and the programmers.

In addition, there has been difficulty in getting management support on the programs although financial support is available.

4. ACTIVITIES BEING PLANNED OR DEVELOPED FOR MECHANIZATION

(1) Periodicals

A periodical program is under study to provide a mechanized means for periodical ordering and renewal, automatic routing, bindery schedules and slips, statistics, periodical gap claims, and periodical check-in. In order to accomplish this economically, a magnetic tape file containing the descriptive information on 2,500 periodical titles was borrowed from the Redstone Scientific Information Center

(2) <u>Picatinny Arsenal Reports</u>

Bibliographic information on some 7,000 in-house reports is now stored on magnetic tape. (See Appendix C-1 for sample of tape record format.) Of this number, about 50 percent contain both subject headings and Uniterms. The entire collection contains some form of subject categorization. The Arsenal's contractor reports will be added to the file as time and money permit.

Data is added to the tape using the data capture sheet

(See Appendix C-2 for sample.) On this data capture sheet is
recorded information from which up to 35 cards will be punched.

The information includes document classification, serial number,
Cutter number, corporate author, title and title classification,
personal authors, publication date or range of dates, publisher,
contract number, and series notes.

THE RESERVE TO SERVE THE PROPERTY OF THE PROPE

Data capture sheet is forwarded to the head of the Technical Processing Section for subject analysis and addition of subject terms or descriptors to the data sheet. Completed data sheet is returned to the keypuncher for keypunching.

At present, there are no computer programs in existence to use the data already on magnetic tape except for a simple printout program.

Studies will be made to determine the type of indexing that would be most effective for automatic or semiautomatic retrieval of information. The three major techniques under consideration are permuted titles, subjects, or Uniterms.

(3) Selective Dissemination of Information

Selective Dissemination of Information (SDI) may be impractical because of the rapidly changing project assignments and user interests; however, it is under consideration.

III. PROGRAM SYSTEM DATA

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4

III. PROGRAM SYSTEM DATA

1. CIRCULATION FILES

(1) Master File

This is an image of the 63-character card format with nine blank characters appended and one record per block of tape. The records are in sequence by type of material, call number or accession number, Cutter number, year of publication, copy number, volume number, and payroll number. There are 23,000 to 24,000 items in the files. Two copies of the current file are saved.

(2) Payroll File

This file contains exactly the same information as the Master file and is arranged in payroll number order.

2. CIRCULATION ROUTINES

The seven outputs of the circulation system are produced by the following routines.

(1) Update

This program reads transaction cards (1,500 per week) and

adds, changes, or deletes records from the master file as required. Once transactions have been sorted by code, all transactions requiring records be added to the file are input first; the new file is passed a second time, and all deletions are executed; the data is passed a third time to create a reserve copy of the file. Errors such as unmatched cards and cards out of sequence are printed. This run takes approximately one hour and is normally run weekly.

(2) List

This program prints the contents of the master file or, by option, only those records containing the "reserve" code. It is used to print the tile in normal sequence or in payroll number sequence. The whole file can be printed in 30 minutes, the reserves in 15 minutes. All three prints are normally made weekly.

(3) Monthly Statements

Monthly or on demand, this program prints the list of items charged out to each individual. The file sorted to payroll number is used. It runs 30 minutes.

(4) Overdue

The computer searches for long-overdue items for which there is a reserve card. The computer counts the number of reserves against the item and number of copies that are overdue. If there are fewer reserves than overdues, the computer punches as many overdue cards as there are reserves, starting with the copy of the item that has been outstanding for the longest period of time. These cards are then passed through an interpreting machine and sorted by payroll number and then building number. This routine takes 30 minutes to run.

(5) Statistics

The master file and current transactions are sorted to organization and building and document type, and tallies are made by that breakdown in the following categories: Secret, Confidential, Unclassified, outstanding, deletion, and reserved items.

The program is run on demand and takes 30 minutes. By option, building and document-type breakdowns may be omitted, reducing run time to 10-15 minutes. It uses total memory.

(6) <u>Sort</u>

1

Immediately following the Update run, the new master file is sorted to payroll number and listed. This sort runs weekly on the 7090 and takes 30 minutes.

The sorting and statistics programs are performed on the 7090. All other programs are written in SPS language for the 1401.

3. NEW CIRCULATION ROUTINES

The system is being reprogrammed in COBOL for the 7090 for three reasons: to increase efficiency by introducing a tape-blocking factor of 20, to reduce immediately the 1401 load, and to anticipate the acquisition of a new computer system. The philosophy and outputs of the new system are identical with those of the existing system. It will run under IBSYS control without operator intervention and will function as follows:

- The transactions will be sorted internally (2-5 minutes)
- The file will be updated and printed and statistics printed (5-9 minutes)
- The file will be sorted to payroll order (2-5 minutes) and printed

This much of the new system is being run in parallel with the old system. It required about two man-weeks over a two-month period for the programmer who knew the old system. The remaining outputs are yet to be reprogrammed.

IV. EQUIPMENT, COSTS, AND EVALUATION

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IV. EQUIPMENT, COSTS, AND EVALUATION

1. EQUIPMENT

This rented system runs two shifts. The program mix is 25 percent accounting-type problems, 75 percent scientific problems. It is a closed shop. A staff of 12 writes all the repetitive programs. Engineers or scientists may write FORTRAN programs for their own use.

	7090	with 32K memory
	711	Card Reader
	716	Line printer
	721	Card punch
10	729	Mod V Tape units

IBM 1401 This system, owned by the Arsenal, serves mainly as a peripheral processor for the 7090.

	1401	with 4K memory
	1 402	Card reader/punch
	1403	Line printer (132 positions)
3	729	Mod II tape units

Additional equipment includes the following:

- 2 IBM 026 printing keypunch (purchased)
- 1 IBM 082 sorter with counter (rented)
- 1 Flexowriter
- 1 Filmae 200

2. COSTS*

Blank IBM eards cost \$1,05 per 1,000, and printed circulation cards are \$1.50 per 1,000 (not including setup and plate charges).

Since approximately 2,000 blank cards and 2,900 printed cards are used each month, the total monthly cost for material is \$6,45. Setup and plate charge costs would be added to this figure.

Monthly equipment costs are listed below. (Cost is based on rental of 026 and 1401. These were purchased subsequent to publication of the article. Current costs are not available.)

026 Keypunch	\$71.00
082 Sorter	46.00
1401 Cost (average)	318, 87
7090 Cost (average)	319, 93
TOTAL	\$755.80

The total time involved per month in support of the mechanized circulation system is 120 hours. The 1401 is used approximately 10 hours a month; the 7090, 2 hours. The average processing time per item is 9 minutes.

Figures taken from "Automated Circulation at a Government R&D Installation, by L. Haznedari and H. Voos. Special Libraries, February 1964, pp. 77-81.

The initial time involved to write the routines for the circulation system was as follows:

Update - one man-day for each of two versions

Monthly Statements - three to four man-days for each of three versions

Overdue - two man-weeks

Statistics - three to four man-weeks

3. FACILITY'S EVALUATION OF SYSTEM

Considerable effort has been spent to make the products of the system efficient and economical. In the circulation system, for example, the object was to keypunch only the items that were checked out of the Library, thus minimizing the so-called "conversion costs." (No cards or book pockets are prepared.) In addition, no titles are punched, only accession numbers, thus reducing keypunch time at the expense of a manual title lookup when necessary.

Work measurement and standard time data studies on the efficiency of the system indicate that the mechanized circulation system is much more efficient than the previous manual one, e.g., the overdue portion of the system is considered five times more efficient.

The new system averages 9 minutes per item for keypunching, sorting, pulling from shelves, preparing for mail, discharging and

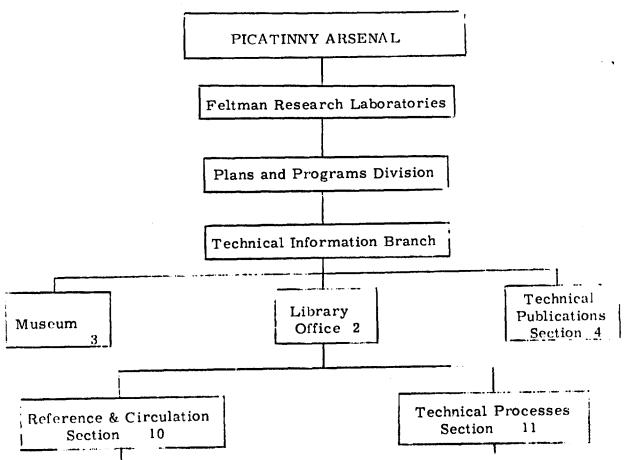
refiling returns, and processing on the computer. The old system averaged 11 minutes per item. This represents a significant saving when the number of annual transactions is considered. The number of Library personnel needed to handle circulation functions was reduced by two with the introduction of the computer-based system. However, 8 man-weeks were expended in writing the programs. In addition, statistical data on rate of return of documents and average number of people waiting for items is now available; it was not available under the manual system.

Less frequent computer runs, automatic preparation of reserve cards, and other refinements will make greater economies possible.

APPENDIX A

12 Carren

ORGANIZATION OF THE LIBRARY AND ITS ACTIVITIES



Answer ready reference questions
Prepare bibliographies
Maintain specific area reference
files
Maintain user interest profiles
Perform literature searches
Translate technical articles
Route new issues of periodicals
File/circulate books, periodicals,
and reports
Circulate classified reports
Perform interlibrary loan transactions
Maintain borrower's file

Prepare/distribute list of acquisitions
Duplicate/circulate Table of Contents
for periodicals
Perform statistical accounting

Control classified reports; downgrading destruction, inventory Select books, periodicals, other publications Obtain approval of expenditure; need-to-know for classified material

Order books, periodicals, other publications
Check in Bindery, match and inspect shipment
Receive technical reports on distribution or
special request

Assign classification numbers
Assign control or accession numbers
Prepare main entry/subject catalog cards
Order printed catalog cards for books
Maintain catalog authorities
Assign subject heading terms (books/reports)
File entries
Perform statistical accounting

NOTE: Number included with section title indicates staff size of that section.

APPENDIX B

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SAMPLES OF OUTPUTS

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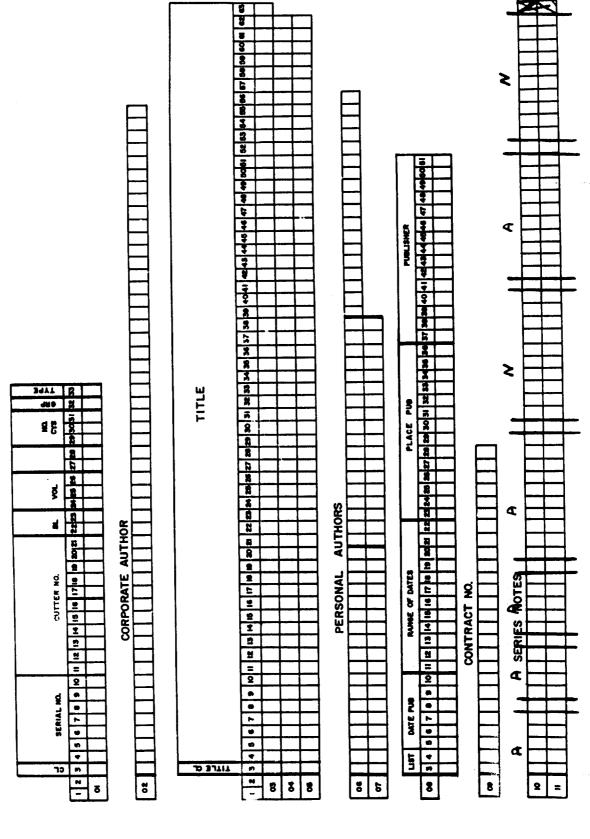
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FlA	Blank	6	6	No entry
F2	Classification	7	7	U, C, Sor blank
F3A	Serial # - Alpha	8	9	Left adjusted
F3B	Serial # - Numeric	10	16	Right adjusted
F4A	Cutter # - Alpha	17	22	Left adjusted
F4B	Cutter # - Numeric	23	27	Right adjusted
F5	Counter	28	29	Blank
F6	Volume Number	30	32	Right adjusted
F7	Part	33	34	Blank
F8	No. of copies	35	37	Right adjusted
F9	Group	38	38	
F10	Type	39	39	
F11	Corporate Author	40	92	Left adjusted
F12	Title Classification	93	95	(U), (C), (S) or blank
F13	Title	96	275	Left adjusted
F14A	Personal Author 1	27 6	2 93	Left adjusted
F14B	Personal Author 2	294	311	Left adjusted
F14C	Personal Author 3	312	329	Left adjusted
F14D	Personal Author 4	330	347	Left adjusted
F14E	Personal Author 5	348	365	Left adjusted
F15	List	366	367	Blank
F16	Date Published	368	373	Numeric - day, month,
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